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Newsletters

Fall 2012

Library System News, Fall 2012

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Library News



Virginia's Community Colleges

Volume 4 Issue 1 - Fall 2012

From the Director

Here we are, deep into another fall term. The leaves have mostly completed their annual turning, and in doing so have added bright colors to our world. There are some metaphorical leaves that, I think, are adding their unique color to our library world. One of these leaves, maybe a bright red, is the continued growth in use of our e-resources. Last year, overall growth in e-resource use was over 15.3%. Using the term I introduced last year, hits, to cover book use and articles downloaded, our uses generated over 4.6 million hits.

Another bright spot is the project that was approved for this fiscal year, to move the three ExLibris applications to the "cloud." If all goes well, by early 2013, MetaLib, SFX, and Aleph will all be operating on servers hosted by ExLibris. MetaLib has already moved,

and SFX will move by the end of November. The primary goal of this move is to reduce the support requirements, both fiscal and human, for the operation of these three applications.

Another leaf, perhaps more yellow than not, is our continuing work on Primo. The initial installation and general operation has gone very well. We have encountered some problems with the interface between Primo and our other library applications – e.g., SFX,

MetaLib, and Aleph. From the user's perspective, these problems manifest as slow response time owing to the increased load on the system. These problems are being addressed; however, it is worth noting that VCCS represents something of an outlier in the world of discovery systems. Conceptually, 23 institutions sharing a given e-resource challenge some of the underlying design assumptions for a discovery system that is generally seen as serving a single institution with, maybe, a few local variations, e.g., main library, law

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From the Director, continued

school, and/or medical school.

Finally, two more bright spots were the system-wide meetings held in the past few months. For those who were able to attend, I believe the LRC Peer Group meeting in Roanoke was a great

success.

More recently, the October director's meeting provided a foundation for some serious and exciting re-thinking of library roles and services as we seek more effective e-resource integration and improved service

to our faculty and students.

-Gene Damon

Discovering Library QuickSearch

Explore QuickSearch:

<http://library.vccs.edu/reference/primo.html>

QuickSearch is our newest search tool that enables discovery and delivery of print and digital information sources, regardless of their type or location. This user-friendly interface provides a single access point for blended results from the library catalog and other e-resources.

Development is ongoing, and participating early adopters have provided valuable insights and feedback as they test and begin to promote the system with students.

Each college now has a custom [QuickSearch page](#), and several have already elected to link to the new tool from the Library Services link in the student portal.

QuickSearch currently includes results from a number of open web resources, your college library catalog, and subscription e-resources, including:

- ACM Digital Library*
- American History in Video*
- Annual Reviews*

- Gale Virtual Reference Library
- Gale Literature Resource Center*
- IEEE Periodicals*
- Institute of Physics Journals*
- Nature*
- Oxford Journals*
- Project MUSE*
- PsycARTICLES*
- PsycBOOKS*
- Wiley Journals*

More e-resources will be added as they become available.

**VIVA subscription*

E-book Update



The new VIVA display, courtesy of EBSCO Publishing, was unveiled at the 2012 Virginia Library Association conference.

The VCCS shared e-book collection has grown from roughly 8,000 titles in 2008-9 to over 35,000 in 2011-12.

This growth will only increase with the upcoming VIVA acquisitions from Springer and Elsevier, and potential DDA pilot program in Spring 2013 (see p. 9 for details).

As you may know, the General Assembly provided the VIVA

public institutions with some funds for e-books in the STEM-H (Scientific, Technical, Engineering, Mathematics, and Health) related areas.

Negotiations are still underway, but new e-books from Elsevier and Springer should be available soon. In the case of Elsevier, we will have access to the full collection for the [SciVerse SciencDirect 2013 frontlist](#).

In the case of Springer, we will have access to [four subject collections for the 2013 frontlist](#):

- Behavioral Science
- Biomedical and Life Science
- Computer Science
- Earth and Environmental Science

In all of these packages, users will have access to current high-interest academic e-books that provide a robust user experience and are licensed for unlimited simultaneous use.

Colleges participating in any of these publisher package deals now have the option to realize cost savings by canceling standing print orders for titles in these collections.



***Virtual Library
of Virginia***



John Tyler Community College Opens Renovated Library at its Chester Campus



www.jtcc.edu/



When the Chester Campus library officially opened its doors on the first day of the fall semester, students, staff and faculty were greeted by a completely transformed library space.

Prior to the renovations, the library could be aptly described as a flashback to the 70s, which was appropriate because the space had indeed been designed in the 1970s.

While the library facilities met most of the needs of its patrons,

the combination of bulky furniture, harsh lighting and closed-off rooms made the old library feel outdated and gloomy.

A year after demolition commenced, John Tyler Community College at the Chester Campus finally has a newly renovated library that balances design and functionality.

The open concept design and contemporary furniture provide students with an inviting space for study and research purposes.

While many visitors to the library may be initially in awe of the dazzling lighting system in the casual reading area, which allows for different mood settings, the renovated library still maintains an overall academic ambience, albeit it does so in style.

There are nine group study rooms with floor-to-ceiling glass partitions, each equipped with flat-screen TVs and DVD players, where students may collaborate on projects,

Renovated Chester Library, continued

practice their presentations or study together.

Comfortable chairs and tables line the back of the library by the bay windows, providing students with additional seating and natural light.

Further, the computer area has been expanded, and there are now more computers on the floor than previously.

Outlets have been strategically placed throughout the library

so that students may plug in their laptops and other electronic devices.

There is also an adjacent computer lab that may be used for classes, workshops and library instruction.

In essence, the newly renovated library reflects the technological needs of the twenty-first century student.

The idea behind the renovations was to create an open, accessible and student-centered space that

redefines the notion of the library as merely a warehouse of books.

For more information, contact Ms. Holly Walker, JTCC Public Relations & Marketing Specialist: hwalker@jtcc.edu.



Introducing VIVA's New Associate Director, Anne Elguindi



**Virtual Library
of Virginia**

VIVA welcomed a new Associate Director, Anne Elguindi, in September 2012. Anne comes to VIVA from American University, where she served as Director of Information Delivery Services. In that capacity, she has overseen Access Services, Acquisitions, Cataloging Services, and Electronic Resources Management. She has also been very involved in assessment at her institution as the Team Leader for the 2009 LibQUAL+ Project and a resource member for the 2011 LibQUAL+ Project.

Important for VIVA, Anne has had experience working at both colleges and universities. She was with American University for seven years, and prior to that she worked as a Reference and Data Services Librarian at the University of North Carolina at Charlotte

and as a Public Services Librarian at Western Piedmont Community College.

Her experience with other consortia is rich and deep. Most recently, she has been very involved with the



Anne Elguindi
VIVA Associate Director

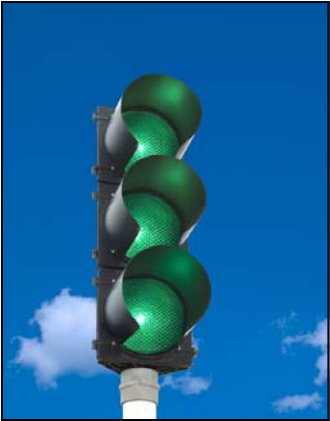
Washington Research Library Consortium (WRLC), serving on a number of committees and task forces, including providing leadership as the Co-Chair of the WRLC Steering Committee and Chair of the Grants Task Force for 2010-12.

Anne has an impressive list of publications, including a book to be published this month, "Electronic Re-

source Management: Practical Perspectives in a New Technical Services Model" (Chandos Publishing), co-authored with Kari Schmidt, as well as a chapter entitled "Telling Your Library's Story: How to Make the Most of Your Data in a Presentation," co-authored with Bill Mayer, in *Library Data: Empowering Practice and Persuasion*, edited by Darby Orcutt, 2009.

Anne's educational background is just one more indication of her abilities: She graduated from Florida State University, Summa cum laude, earned her Masters of Science degree in Library Science at the University of North Carolina at Chapel Hill, and in 2010, earned a Master's of Science degree in Statistics at American University.

Coming Soon: VIVA Demand-driven Acquisitions (DDA)



Demand-driven acquisition (alternately, patron-driven acquisition) is an e-book licensing model that lets the user choose what the library buys, resulting in an e-book collection tailored to user needs.

In the DDA model, rather than investing upfront in our "best guess" about which e-books users need and want, the library simply offers seamless access to a large selection of e-books for users to choose from.

Users then browse the e-book collection freely, triggering library purchases of only popular, high-demand titles. VIVA recently accepted a number of responses to an [RFP to license e-books](#)

[through DDA](#). This service is projected to be available to VIVA members in February 2013. [Trials](#) of the finalists' products are available to all VIVA members until December 31, 2012.

VIVA will convene a one-day Vendor Fair at Virginia Commonwealth University on November 13, 2012. Each finalist will present their proposed service and answer questions.



DDA lets library users choose e-books for the library to purchase.

Save the Date

ALA Midwinter Meeting, Seattle, WA:	Jan. 25-29, 2013
VCCS New Horizons, Roanoke, VA:	April 3-5, 2013
Computers in Libraries, Washington, DC:	April 8-10, 2013
ACRL Conference, Indianapolis, IN:	April 10-13, 2013
ELUNA Conference, Athens, GA:	April 30 - May 3 2013
VLAPF Conference, Richmond, VA:	May 19-21, 2013
ALA Annual Conference, Chicago, IL:	June 27-July 2, 2013

Save the Date

NEH Grant programming for *Lincoln: The Constitution and the Civil War* hosted at Thomas Nelson



<http://tncc.edu/>



Thomas Nelson Community College

(TNCC) displayed “Lincoln: The Constitution and the Civil War” at its Hampton campus during March and April of the spring 2012 semester.

The nationally-renowned traveling exhibition examined how President Abraham Lincoln used the Constitution to confront three intertwined crises of the Civil War — the secession of Southern states, slav-

ery and wartime civil liberties. Each section of the exhibit featured information about a different aspect of Lincoln’s presidency.

During the exhibit’s run, TNCC presented several special events, including three programs featuring Lincoln interpreter Dennis Boggs; a lecture featuring Christopher Phillips, Williamsburg author of “Constitution Café;” and a period music performance from Southern Hori-

zon. TNCC History Professor Brian Croteau presented a series of lectures entitled “Lincoln’s Constitutional Issues: The Right to Secede and Habeas Corpus” on TNCC’s Hampton and Historic Triangle campuses.

The [Library of Virginia](#) staff presented “[The Civil War 150 Legacy Project](#)”: Document Digitization and Access” on the Hampton campus and students participated in



NATIONAL ENDOWMENT FOR THE
Humanities

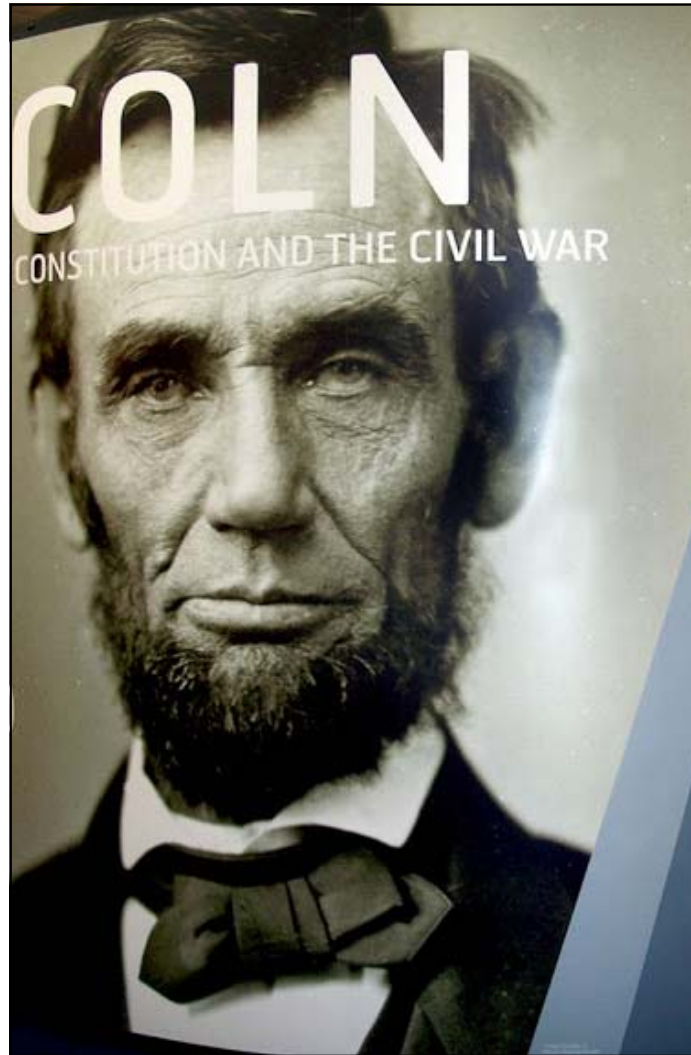
ALA American
Library
Association

Lincoln, continued

an essay contest that explored issues surrounding the Constitution, Lincoln's presidency and the Civil War.

The National Constitution Center and the American Library Association Public Programs Office organized the traveling exhibition, which was made possible by a major grant from the National Endowment for the Humanities (NEH): great ideas brought to life.

The traveling exhibition is based on an exhibition of the same name developed by the National Constitution Center.



E-resource Use, 2011-12

College	2009-10			2010-11			2011-12		
	Articles	Per Col- lege FTES	Per Col- lege Transfer FTES	Articles	Per Col- lege FTES	Per Col- lege Trans- fer	Articles	Per Col- lege FTES	Per Col- lege Transfer FTES
Blue Ridge	110,437	35.41	68.64	146,368	45.36	88.49	98,916	32.21	59.59
Central Virginia	77,465	26.57	52.17	102,650	34.76	69.78	94,360	32.14	66.87
D. S. Lancaster	12,977	14.97	53.62	12,151	13.71	46.92	22,105	24.70	71.77
Danville	47,066	16.49	81.15	49,412	16.98	80.87	41,398	14.88	66.24
Eastern Shore	17,451	26.36	63.46	26,765	38.90	82.87	17,380	27.16	56.80
Germanna	59,856	14.10	26.73	93,470	20.40	37.39	100,772	21.39	38.23
J. S. Reynolds	190,044	23.41	57.41	185,057	22.08	53.12	99,139	11.34	26.77
John Tyler	111,331	19.36	46.74	136,065	21.64	48.56	80,234	12.64	27.71
Lord Fairfax	95,864	24.96	52.16	67,292	16.63	34.74	116,116	27.34	56.50
Mountain Empire	25,813	12.08	46.26	25,809	11.46	49.92	39,315	18.69	76.79
New River	46,368	13.67	34.71	59,602	17.97	46.42	36,555	10.90	27.46
Northern Virginia	745,263	22.91	36.59	685,098	19.75	29.55	1,049,667	29.48	42.50
Patrick Henry	65,649	24.97	94.73	33,45	13.50	48.84	83,452	33.22	113.23
Paul D. Camp	21,277	21.67	58.61	36,258	33.02	94.18	24,646	22.51	61.01
Piedmont Virginia	81,825	28.43	46.23	128,678	42.07	70.09	171,074	56.40	112.40
Rappahannock	18,824	10.13	28.83	16,963	8.29	23.08	18,190	8.84	25.91
Southside Virginia	27,751	7.19	39.81	33,882	8.63	44.58	46,031	11.57	56.76
Southwest Virginia	11,128	4.30	12.92	20,229	8.60	27.71	16,463	7.80	24.87
Thomas Nelson	117,108	17.79	34.17	127,299	17.73	32.37	70,732	9.78	17.96
Tidewater	480,570	22.34	44.04	437,044	19.25	39.98	461,552	19.95	41.23
Virginia Highlands	9,375	5.16	14.36	28,462	15.14	45.18	14,708	8.01	25.71
Virginia Western	127,397	26.04	68.86	152,118	30.58	79.91	201,567	41.14	93.36
Wytheville	13,050	5.32	22.01	7,699	3.09	11.12	16,024	6.87	21.74
System	2,513,889	20.53	42.83	2,611,827	20.34	41.12	2,920,393	22.52	44.53

- VCCS users downloaded 2,920,393 full-text articles in 2011-12. Over the last three years, full-text downloads have increased by 16%. Over that same period, use per FTES increased by 6%.
- As noted on page 1, these figures do not include e-book use. VCCS users recorded a total of 1,679,712 “hits” on our e-book collection, or 12.95 per FTES.

Tidewater Joint Library Project Highlighted at DCEX 2012



**The Folger Shakespeare Library,
Washington, D.C.**

The Ex Libris Users of North America (ELUNA) is a not-for-profit educational group of users of library software products licensed by Ex Libris, and ELUNA Regional User Groups (RUGs) are officially sanctioned groups that encompass a defined geographic territory and represent a significant number of ELUNA member sites.

The DC Ex Libris User Group (DCEX) covers the District of Columbia, Maryland, and Virginia regions, and met at the Folger Shakespeare Library in Octo-

ber 2012. At this meeting, ExLibris provided a company update, noting that there are

now 1260 Primo (VCCS has branded this product as QuickSearch, see p. 2 for details) discovery tool customers world-wide.

In addition, ExLibris sold a total of two locally-hosted systems in North America during 2011. This demonstrates strong adoption of the cloud services model among the customer base.

ExLibris invites



The Folger's outside walls feature John Gregory's (1879-1958) sculpted marble bas-reliefs depicting famous scenes from Shakespeare's plays.



VCCS libraries use a number of shared systems from ExLibris: Aleph, SFX, MetaLib, bX, and Primo.

Tidewater Joint Library, continued



Jacquie Dessino presented on the Tidewater joint use library project

customers to present at these local meetings, and our own Jacquie Dessino (Electronic Services Librarian, Tidewater Community College) gave an overview of the Tidewater Community College / City of Virginia Beach joint use library project, "We're Going to the Chapel: 'Seamless' Circ & OPAC for a Joint Library Using Aleph & Symphony."

In 2004, both TCC - Virginia Beach and Virginia Beach Public Library – Rosemont Youth Library started expansion planning.

VBPL needed to make the youth services branch into an area library to serve that section of the city, and TCC needed a larger, state-of-the art library.

When the two discovered that they planned to build new library facilities so close by, they decided to leverage their efforts to mutual benefit.

From the start, a shared goal has been seamless service for student and public patron groups. This would require one library catalog search of TCC and VBPL holdings, and a single,

combined self-checkout service for TCC and VBPL users.

From a technical perspective, this would be a marriage of opposites: VBPL uses the SIRSI Symphony automation system, and TCC uses ExLibris Aleph. With no precedent for this kind of joined automation system at TCC, VCCS, VBPL, or on the part of the automation service providers, the project was a challenge.

Happily, a technological solution is under development, and the soft launch for joint self-checkout is planned for early 2013. The TCC / VBPL joint library is scheduled to open in summer 2013.§